

The GM Care Record

29th May 2020: Weekly Stakeholder Brief

This briefing provides a weekly update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the GM Care Record.

More information on the GM Care Record can be found at:
www.healthinnovationmanchester.com/gmcarerecord

Latest status of the GM Care Record



Work continues daily to add data feeds into the GM Care Record. The record now includes:

Primary Care: 99% of GP patient data across all GPs is now available for sharing and we're working with the remaining practices to add their data.

Acute Trusts: 100% of Acute Trusts have removed their filters and are able to share their data with the GM Care Record. 80% have enabled their Single Sign On with 100% to complete by end of May.

Mental Health: All Mental Health organisations have removed their filters allowing full data sharing and have enabled Single Sign On. This represents an additional 460k patient records live compared to a month ago.

Community: 5 of 7 community organisations have enabled Single Sign On with the remaining two, Pennine Care and WWL NHSFT, to complete in the next few days.

Work to complete remaining secondary organisation feeds, such as clinical docs and A&E information, has commenced. As of today, 29 data feeds are outstanding and are planned to be added to the record later this summer.



Most serious case reviews in health and social care have recommended more sharing of information between professionals, and I feel that people would have more confidence in their treatment if those caring for them had an accessible and complete view of their medical history through the GM Care Record.

'Reason to View' Screen

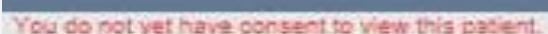


We've been asked to further clarify the 'reason to view' screen that users see before access to a patient's record is granted. For speedy and secure access, the following guidance is given:

Clinical staff should only select 'COVID-19', 'other health and care condition(s)' or 'both', as appropriate.

Administrative/technical staff should select 'for system administration investigations'.

As primary care data forms most data in the GM Care Record, the 'reason to view' screen has been introduced to provide additional assurance for GPs, who, as data controllers, had concerns around liability should there be any cause for the ICO to investigate any potential misuse of data resulting from the sharing. However, it should be noted that Article 82 of GDPR sets out exemption from liability for the failings of others - where the data controller can prove that they are not in any way responsible for the event that causes the issue.

 You do not yet have consent to view this patient.

In addition, some clinical users are receiving the above message behind the 'reason to view' screen when accessing via Single Sign On. This is normal, and users should continue to access the record by completing the 'reason to view' screen which will remove this message.

Communication update



This week saw the first public communications go live on the GM Care Record with a media release published (this can be viewed [here](#)) and a full communications plan is now being rolled out to support public and staff communications.

Communications resources to support locality public and staff communications have been shared with GM communications leads and are available [here](#).



You can follow the progress of the campaign on Twitter [@GMDigitalHC](#) and [@HealthInnovMCR](#).

Whilst we've had some positive feedback on the GM Care Record, **we're keen to hear more from frontline workers about how the record is helping to inform clinical treatment and care.** If you are aware of any stories that can be shared, please email: communications@healthinnovationmanchester.com

GM Care Record film

Click the image below to watch a short film offering guidance to staff on the GM Care Record.



The GM Care Record

WHY IT'S IMPORTANT AND HOW TO USE IT



Clinical Reference Group (CRG)



The fourth meeting of the CRG took place this week to provide clinical governance around how the GM Care Record is used.

One of the main points of discussion was the potential use case of some care home staff having defined access to the GM Care Record.

The benefits and risks were discussed widely by clinicians and social care leaders and a paper with recommendations is being developed for future discussion.

More information on the CRG can be found [here](#).

Information Governance



A full Data Protection Impact Assessment (DPIA) has been developed to cover the GM Care Record. This work has been overseen by the Greater Manchester Information Governance Group (GMIGG). Membership of this group includes over 50 IG leads from a wide range of health and care organisations.

We're asking each organisation to give formal approval of the DPIA and IG leads have been given until **30th May** to complete sign-off.

Please contact your organisation's IG lead for further information.