

The GM Care Record

12th June 2020: Weekly Stakeholder Brief

This briefing provides a weekly update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the GM Care Record. **More information on the GM Care Record can be found at: www.healthinnovationmanchester.com/gmcarerecord**

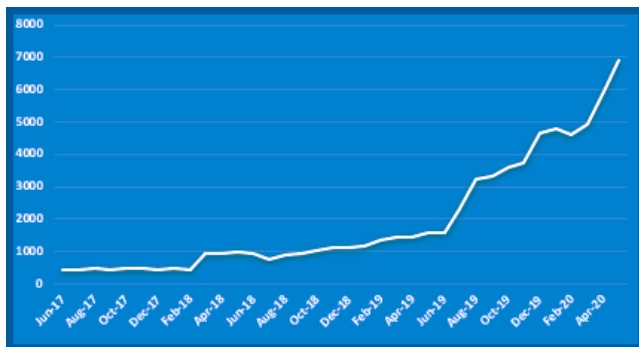
Usage of the GM Care Record



We're delighted to have seen a marked increase in usage of the GM Care Record during the spring for both the number of users accessing the record and the number of patients being accessed. Thank you for all your efforts in enabling, communicating and using the GM Care Record.

Users:

May 2020 saw 6,891 unique users accessing the record - the highest number of users recorded for any month and an increase of almost 1,000 users on April 2020.



Already in June, we've seen the highest number of daily users with 1,347 unique users accessing the record on 9th June 2020.

Patients:

The number of patients being accessed through the GM Care Record is seeing a similar increase. 21st May 2020 was the first time that over 2,000 patients were accessed through the record on a single day.

Up until 10th June 2020, every weekday in June has so far seen over 2,000 patients being accessed with 2,648 patients accessed on 9th June.

We're continuing to monitor usage of the GM Care Record, identifying usage patterns and trends, and understanding where usage is lower than expected. We'll use this information to work with organisations and localities where uptake is low to ensure they're realising the benefits that the GM Care Record brings to patients and their care.

Latest Status of the GM Care Record



Work continues daily to add data to the GM Care Record. The record now includes:

Primary Care: over 99% of GP patient data is now available for sharing – just one GP practice remains.

Acute Trusts: 100% of Acute Trusts have removed their filters and are able to share their data. 80% have enabled their Single Sign On (SSO), with Pennine Acute looking to complete w/c 15th June, and WWL NHSFT confirming their dates.

Mental Health: All Mental Health organisations have removed their filters allowing full data sharing and have enabled SSO.

Community: 6 out of 7 community organisations have enabled SSO with the remaining one, WWL NHSFT, to confirm completion dates.

Local Authorities: 3 out of 10 local authorities have enabled sharing of social care data, as have 4 out of 6 'Out of Hours' sites.

Work to complete remaining secondary organisation feeds, such as clinical docs and A&E information, has commenced. As of today, **28** out of **70** data feeds are outstanding, with the remainder to be added later this summer.

We Want Your Stories!



Whilst we've had lots of positive feedback on the GM Care Record, **but we're keen to hear more from frontline workers about how the record is helping to inform clinical treatment and care.** If you are aware of any stories that can be shared, please email: communications@healthinnovationmanchester.com



This is a really positive step towards making the treatment of patients as seamless as possible as vital information about their condition, medication and previous care will be available and accessible to whomever may be treating them.

We are proud to have established the Bolton Care Record and pleased to see the development of even safer care across **Greater Manchester** at such a critical time.



Dr. Wirin Bhatiani
Chair, Bolton CCG

GM Care Record Staff Guidance Leaflet and Other Communications Resources



Communications resources to support locality public and staff communications have been updated and shared with GM communications leads (available [here](#)). These resources include the staff guidance leaflet (**pictured**) and film, social media messages and supporting content, and content for newsletters/websites amongst other items.

Thanks to Tameside & Glossop Council and CCG, Salford Together and CCG, GMHSC Partnership, Bolton CCG and FT, GMCA, and the Christie, amongst others, for sharing public content on social media so far. **You can follow the progress of the campaign on Twitter [@GMDigitalHC](#) and [@HealthInnovMCR](#).**



Rollout of the Greater Manchester Care Record

Sharing of patient information across organisations in GM

As someone who works in health or social care, easy access to patient information is important to support your decision making, especially in situations such as the COVID-19 pandemic. The GM Care Record can help.

The GM Care Record is an extension of existing integrated digital care records (IDCR) already live in each locality of GM (e.g. Manchester Care Record, Bolton Care Record). However, it collates patient information from across GM into one place, making it easily accessible for health and care workers to inform direct care from across geographies and organisations. It includes vital patient information from primary care, community services, mental health services, social care, secondary care and the specialist services.

The amount of patient information that the GM Care Record holds is increasing all the time. Data feeds are constantly being added so a combined record can be developed for all GM citizens.

If you can't find a particular piece of patient data in the GM Care Record, it might be available elsewhere - **do not assume they have no medical history** and that the patient doesn't have a particular condition or a test result available.

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