The GM Care Record

10th July 2020: Stakeholder Brief

This briefing provides a fortnightly update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the GM Care Record.

PLEASE NOTE: You are welcome to circulate this brief within your own organisation, but please don't publish publicly.

Information Governance Update

The Greater Manchester Information Governance Group (GMIGG) has been meeting weekly throughout the Covid-19 pandemic. This was to progress the IG needed to support the GM Care Record (GMCR) and other IG impacts that have arisen because of the pandemic.

The first piece of work was completion of the direct care DPIA for the GMCR. The actions identified in the DPIA have been progressing at pace with one of the first elements being supplementary information for organisational privacy notices.

The GMIGG meetings are now being changed to allow for task and finish completion of the remaining outstanding actions each fortnight. This commences on Tuesday 14th July 2020 with the first items being:

- Completion of an onboarding process
- Guidance on audit of records access

In addition, work has been progressing on undertaking the necessary IG around utilising data, as set out in the COPI Notice, for secondary uses and research relating to Covid-19. There is more work to do on the secondary uses before any GM-wide data is processed for this purpose but the DPIA for GM University access for approved COVID-19 related research has been drafted and is now out for review by all IG leads across GM. It is also being progressed through the In-Hospital and Community Coordination Cells.

If you would like to know more about any of the work relating to IG, please contact your Data Protection Officer (DPO) or email communications@healthinnovationmanchester.com

Update from the Clinical Reference Group (CRG)

The GM Care Record Clinical Reference Group (CRG) met this week and were consulted on a range of items including:

Social Care Access to Medications Data: The group considered increasing access to medications data for social workers. They discussed the possible risks, and were supportive of the proposal to include the GP Medications tile on the GMCR Community, Mental Health and Social Care landing page of the record.

Benefits Realisation: The group were presented a paper detailing a benefits realisation framework for the GM Care Record. As the roll-out continues, it is crucial that the full benefits are measured, both clinical and non-clinical, to ensure optimal value for money from the investment.

The group agreed the approach outlined and the **benefits realisation programme** is now underway to reflect the variety of benefits the record will result in. This may be the results of sharing patient data and developing closer integration of care, through to the impact on the management of patients, and ultimately contributing to better, safer and faster clinical decision making.

The benefits will be measured using a combination of quantitative and qualitative methods, ranging from individual staff interviews or focus groups, and extensive analysis of NHS data.

If you have evidence of the benefits of introduction of the GM Care Record, or would like to be involved in this programme, please contact Hadleigh Stollar, Customer Director at Graphnet: hadleigh.stollar@graphnethealth.com.

> Having worked as a nurse in both community and hospital settings, and as a patient, I have experienced both sides of the need for improved sharing of information.
>
> For clinicians, having easy access to complete and comprehensive records from all health and care colleagues, including social care, enables more efficient, safer, accurate and more holistic assessment of the client's needs and requirements, resulting in more rapid and positive outcomes.
>
> **Patient**
> **One Manchester Patient Group**

News › Greater Manchester News › Coronavirus

Individual patient data is being shared across Greater Manchester to help fight COVID-19

The data is accessible in different forms to health professionals, councils and university researchers

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12:06, 10 JUL 2020

Latest coverage in the M.E.N. on the GM Care Record here.

The GM Care Record at Digital Health's Virtual Summer School

Guy Lucchi, Digital Innovation Director from Health Innovation Manchester and the GMHSCP, will be presenting at the Digital Health Virtual Summer Schools on July 24th 2020 at 11.25am-12pm.

In his session, **'Using the GM Care Record for population health insight across Greater Manchester'**, Guy will be sharing his experience of deploying the GM Care Record and how we could use data to understand the evolving health and care needs of the local population.

Places at the Virtual Summer School are free but are only available to members of the Digital Health Networks.

If you are a member, you can register here. Otherwise, you will need to sign up to join here before you can register.

GM Care Record Staff Guidance Leaflet and Other Communications Resources

Rollout of the Greater Manchester Care Record

Sharing of patient information across organisations in GM

As someone who works in health or social care, easy access to patient information is important to support your decision making, especially in situations such as the COVID-19 pandemic. The GM Care Record can help.

The GM Care Record is an extension of existing integrated digital care records (IDCR) already live in each locality of GM (e.g. Manchester Care Record, Bolton Care Record). However, it collates patient information from across GM into one place, making it easily accessible for health and care workers to inform direct care from across geographies and organisations. It includes vital patient information from primary care, community services, mental health services, social care, secondary care and the specialist services.

The amount of patient information that the GM Care Record holds is increasing all the time. Data feeds are constantly being added so a combined record can be developed for all GM citizens.

If you can't find a particular piece of patient data in the GM Care Record, it might be available elsewhere - **do not assume they have no medical history** and that the patient doesn't have a particular condition or a test result available.

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Communications resources to support locality public and staff communications have been updated and shared with GM communications leads (available here).

These resources include the staff guidance leaflet (**pictured**) and film, social media messages and supporting content, and content for newsletters/websites amongst other items.

Thanks to Tameside & Glossop Council and CCG, Salford Together and CCG, GMHSC Partnership, Bolton CCG and FT, GMCA, and the Christie, amongst others, for sharing public content on social media so far. You can follow the progress of the campaign on Twitter @GMDigitalHC and @HealthInnovMCR.