

# The GM Care Record

## 30<sup>th</sup> July 2020: Stakeholder Brief

This briefing provides a fortnightly update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the **GM Care Record**. Thank you to all of you across organisations that have helped to make the GM Care Record a reality in Greater Manchester.

**NOTE:** You are welcome to circulate this brief within your own organisation, but please don't share publicly.

## University COVID-19 research on behalf of Greater Manchester utilising the GM Care Record

With the GM Care Record live for direct care across the city-region, usage of the Record continues to increase with the number of distinct logins by frontline professionals for direct care surpassing 8k in June - almost doubling since February. We have also reached the milestone of more than 2k patient records accessed on a single day for direct care.

At the same time, there has been a large increase in the breadth of patient data held in the Record from across organisations – increasing the knowledge we are able to gather on the city-region's population health, particularly in relation to COVID-19.

A replica of the GM Care Record data has been migrated to a cloud data platform for secondary uses related to COVID-19 under the Government's COPI notice. As part of the work to provide assurance that any ongoing processing is compliant with all Information Governance requirements, a DPIA has been created for this University-led research. The DPIA has been created with input from across GM's health and care system and the University. Crucially, several members of GM's Information Governance Group, as well as the COVID-19 Digital Coordination Group from across GM, have inputted into the draft versions.

The DPIA has since been approved by the In-Hospital and Out-of-Hospital Cells and endorsed by the GM Care Record Secondary Uses Oversight and Scrutiny Group. The DPIA has also been sent to all CCGs and Trusts to arrange approval of the DPIA from their data controllers.

The University research team, led by Professor Niels Peek, have engaged widely across GM to define the highest priority COVID-19 research needs and which to progress. These will shortly proceed, once the necessary permissions are received.

If you require any further information around the DPIA relating to this work, please liaise with your own organisation's data protection officer. Data protection officers may contact Jenny Spiers, GM Head of Information Governance and Chair of GMIGG, at [jenny.spiers@nhs.net](mailto:jenny.spiers@nhs.net) if they need further information.

## Extension of the Government's COPI notice to March 2021

The Secretary of State for Health and Social Care issued a Control of Patient Information (COPI) notice to require NHS Digital to share confidential patient information with organisations entitled to process this for COVID-19 research purposes. Originally, this notice ran until the end of September 2020, but we have since received notification that this will be extended until **March 2021**.

**"I did a gen neph with patients from all over Manchester today and used this extensively."**

**This [GM Care Record] could be the single most important improvement to health care in Manchester in the last 10 years.**

**Thank you and please pass on my thanks to all those who made this happen."**

**Dr. Ed O'Riordan  
Consultant Renal Physician  
Salford Royal NHS Foundation Trust**

## EVENT: GM Care Record - Update and Feedback Webinar for Frontline Workers

August 10<sup>th</sup> – 12pm-1pm: We want to hear from frontline workers across health and care about their experiences using the GM Care Record.

This interactive session will include a series of discussions and activities for us to gain an understanding of the impact the GM Care Record is having on direct care. We'll also share future plans and how new features are supporting the response to COVID-19.

All frontline workers across health and care are welcome to join. [Register here](#) to book on to the webinar.

## Update from the Clinical Reference Group (CRG)

The GM Care Record Clinical Reference Group (CRG) met last week and discussed the benefits and risks of Community Pharmacists having access to the Record.

The CRG were supportive of the proposal, which would be a significant and exciting step for Community Pharmacy in the UK, with GM leading the way.

The project will require appropriate technical, operational and information governance work to be undertaken through engagement with national, GM and local groups, before access will be granted.

We'll keep you updated when there is further information. In the meantime, for more information on the CRG and the decisions that the groups has made, please visit CRG's webpage [here](#).

## Update on GM Care Record data sharing and feeds – 24/7

Last week there was another big step forward for the Record with several important new feeds now live from Salford Royal. Specifically, the GM Care Record now contains the following live feeds from Salford:

- Inpatient appointments
- Outpatient appointments
- Accident and Emergency
- Clinical documents

Work to complete the remaining secondary organisation feeds are underway with 23 from 79 outstanding with plans in place to complete these by September.

As a reminder of the other aspects of data sharing:

- 99% of patient data across all GPs in GM area is now available for sharing with just one practice remaining.
- 100% of Acute organisations have removed their IDCR filters and are able to share their data. 80% have enabling Single Sign On (SSO).
- 100% of Mental Health organisations have removed their IDCR filters and all have enabled SSO.
- 6 of 7 Community organisations have enabled SSO.
- 4 of 10 Councils have enabled SSO.

## GM Care Record Staff Guidance Leaflet and Other Communications Resources



### Rollout of the Greater Manchester Care Record

#### Sharing of patient information across organisations in GM

As someone who works in health or social care, easy access to patient information is important to support your decision making, especially in situations such as the COVID-19 pandemic. The GM Care Record can help.

The GM Care Record is an extension of existing integrated digital care records (IDCR) already live in each locality of GM (e.g. Manchester Care Record, Bolton Care Record). However, it collates patient information from across GM into one place, making it easily accessible for health and care workers to inform direct care from across geographies and organisations. It includes vital patient information from primary care, community services, mental health services, social care, secondary care and the specialist services.

The amount of patient information that the GM Care Record holds is increasing all the time. Data feeds are constantly being added so a combined record can be developed for all GM citizens.

If you can't find a particular piece of patient data in the GM Care Record, it might be available elsewhere - **do not assume they have no medical history** and that the patient doesn't have a particular condition or a test result available.

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DOING DIGITAL DIFFERENTLY

Communications resources to support public and staff communications have been updated and shared with GM communications leads. These resources are available [here](#) and we'd encourage you to make use of them.

These resources include the staff guidance leaflet (**pictured**) and film, social media messages and supporting content, and content for newsletters/websites amongst other items.

Thanks to Tameside & Glossop Council and CCG, Salford Together and CCG, GMHSC Partnership, Bolton CCG and FT, GMCA, and the Christie, amongst others, for sharing public content on social media so far. **You can follow the progress of the campaign on Twitter [@GMDigitalHC](#) and [@HealthInnovMCR](#).**