

# The GM Care Record

## 11<sup>th</sup> September 2020: Stakeholder Brief

This briefing provides an update on the progress made in accelerating data sharing across health and care in Greater Manchester and updates on the implementation of the **GM Care Record**. Thank you to all of you across organisations that have helped to make the GM Care Record a reality in Greater Manchester.

**NOTE:** You are welcome to circulate this brief within your own organisation, but please don't share publicly.

## **GM Care Record users tune into “lunch and learn” webinar to give their feedback – we need your thoughts!**

Earlier in August, over 70 GM Care Record users attended an interactive webinar to find out more about the shared record and give their feedback to help shape its future development.

Throughout the webinar, there were opportunities for participants to submit questions and also take part in online polls to provide feedback and suggest improvements which will be taken forward by the project team. Real life case studies from health and care professionals were also shared:

Dr. Martin Smith, Emergency Department Consultant at Salford Royal NHS Foundation Trust, detailed his own personal experiences of using the Salford Integrated Record (SIR) and the GM Care Record. The SIR had improved prescribing and allergy documentation by 30%, but one of the frustrations was that the information did not extend past Salford. However, with the GM Care Record, Martin can now access data on patients from across Greater Manchester and the content is richer including information from other health and care settings. For Martin, the real stand out points of the GM Care Record is the improvement in safety and productivity.

This view was echoed by the second clinical presenter, Dr. Paula Bennett, Associate Director Clinical Development, Health Innovation Manchester, who presented a case study on a patient's End of Life care. The patient was in the terminal stages of cancer and was being looked after by her family who contacted the hospice-at-home coordinator one Friday evening for more advice on how to care for her over the weekend and to avoid a hospital admission. Neither the on-call doctor or the hospice doctor had any prior

knowledge of the patient, but using the GM Care Record via their EMIS Web system, this gave them an in-depth understanding of the clinical situation and enabled a safe plan to be made for the patient that allowed her to remain at home, as per their wishes. This case study reinforced the reasons why all localities are working so hard to make the GM Care Record available to frontline staff.

The final presentation was from Leanne Liptrot, Clinical Change Lead, Bolton Care Partnership, who shared some benefits from social care users including community learning disability teams, independent living service, intermediate care, district social work teams and social workers based at Royal Bolton Hospital. Improved patient experiences, time savings and more complete assessments were just some of the benefits highlighted. Leanne drew attention to the importance of getting service users to develop the Record, she said **“This is your system and we really want it to work well. And you know that the only way we can develop something so huge and to make sure that it is on point, is to tell us what you need it to do.”**

Paula added **“We've got a Clinical Reference Group supporting the developments so there's representation from all the health and care sectors across GM. It's critical that developments are led by the users and from a patient experience perspective.”**

So if you have got things that you want to recommend as a development for the Record, or any other feedback you want to give, please get in touch at: [communications@healthinnovationmanchester.com](mailto:communications@healthinnovationmanchester.com)

You can re-watch the [webinar here](#).

## Update from the GM Care Record Clinical Reference Group (CRG)

Chaired by Dr. Tracey Vell, the Clinical Reference Group (CRG) has been operating for some months now to provide clinical leadership, scrutiny and leadership into how the GM Care Record is maintained and developed to ensure optimum care and treatment, minimising clinical risks and assuring patient safety.

In recent weeks, CRG have continued to consider various questions raised by different parts of the system. They have recommended access to the GM Care Record for the Wigan Specialist Weight Management Service, subject to meeting the on-boarding process requirements, including Information Governance assurance. The Group has decided to consider the scope of standardising Pathology results (including the two Covid-19 tests). They have also discussed the length of time appropriate for the records of deceased patients to remain in the GM Care Record, including how national data retention rules relate to standard practice for GPs and opportunities for research within the GMCR analytics platform. In line with these requirements, records will be kept for 10 years in the first instance.

The Clinical Safety Case Report has been completed by GM Care Record Clinical Safety Officer, Geoff Lavelle, which approved the GM Care Record as clinically safe. The emergence of any new hazards

continue to be considered, and all hazards are logged and monitored appropriately.

If you have any questions relating to clinical safety, please contact [geoff.lavelle@tgh.nhs.uk](mailto:geoff.lavelle@tgh.nhs.uk).

All decisions made by the CRG are documented [here](#) along with the terms of reference for the group.



**I have noticed some big improvements in the GMCR and it has made my clinical work a lot easier. Working in a satellite renal clinic, we have people from other areas of GM and previously I had no access to results or other info.**

**The recent updates and inclusion of Tameside and Oldham have made my work much more efficient and effective.**

**Dr. Andrew Stevens**  
Consultant – Acute and Renal Medicine  
Manchester Royal Infirmary



## WEBINAR: Using the GM Care Record for Population Health Insight across Greater Manchester



Presented originally as part of Digital Health's Virtual Summer School, in this **short webinar**, Guy Lucchi, Digital Innovation Director at Health Innovation Manchester, discusses the GM Care Record and its introduction during the COVID-19 pandemic.

**Watch now!**